

JOY AMAMAH

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PROFESSIONAL SUMMARY

Detail-oriented Computer Science professional with an **HND equivalent to a Bachelor's degree**, specializing in UI/UX design and front-end development. Strong problem-solving skills with experience in customer service and office administration. Proficient in **HTML, CSS, JavaScript, React, UI/UX Design, and Microsoft Office Suite**. Passionate about leveraging technology to drive efficiency and user experience.

EDUCATION

Higher National Diploma (HND) in Computer Science (*Equivalent to Bachelor's Degree in Some European Countries*)

Delta State Polytechnic, Ozoro, Nigeria | 10/2015 – 10/2017

National Diploma (ND) in Computer Science

Delta State Polytechnic, Ozoro, Nigeria | 10/2012 – 10/2014

TECHNICAL SKILLS

- ✓ ☐ UI/UX Design (Figma)
- ✓ ☐ Frontend Development (HTML, CSS, JavaScript, React)
- ✓ ☐ Microsoft Office Suite (Word, Excel, PowerPoint)
- ✓ ☐ Data Entry
- ✓ ☐ Strong Problem-Solving & Organizational Skills
- ✓ ☐ Effective Team Collaboration & Communication

PROFESSIONAL EXPERIENCE

Frontend Development Intern

Gheli Technology Solutions Limited, Nigeria | 01/2025 – present

- Assisted in the development of responsive web applications using **HTML, CSS, JavaScript, and React**.
- Collaborated with the UI/UX team to implement visually appealing designs.
- Debugged and optimized front-end code to enhance website performance.
- Gained experience with **version control (Git & GitHub)** and agile methodologies.

Front Desk & Facial Recognition Capture

Benin Club 1931, Benin, Nigeria | 11/2021 – Present

- Manage guest check-ins and check-outs, ensuring a seamless experience.
- Operate and maintain the **facial recognition entrance system** for club members.
- Provide excellent customer service and resolve guest inquiries efficiently.

Property Consultant & Marketer

Meritabode Nig. Ltd, Lagos, Nigeria | 10/2019 – 02/2020

- Advised clients on real estate investments based on market analysis.
- Conducted property inspections and negotiated deals with buyers.

Cashier & Customer Service Representative

Wisebuyers Supermarket, Lagos, Nigeria | 02/2019 – 07/2019

- Processed transactions and handled cash/credit card payments.
- Assisted customers with inquiries and provided solutions to complaints.

Computer Operator

Nigeria Police Headquarters, Umuahia, Nigeria | 01/2018 – 10/2018

- Handled **document processing, data entry, and digital record keeping.**
- Provided IT support and maintenance for office computers.

Front Desk Officer & Social Media Assistant

Pebbles Hotel & Suites, Ijebu-Ode, Nigeria | 11/2014 – 05/2015

- Managed hotel reservations and guest relations.
- Maintained and updated the hotel's social media pages.

CERTIFICATIONS & TRAINING

- **CWW Tech Africa Certificate** – UI/UX Design
- **Aptech Certification** – Responsive Web Development
- **Data Entry & Microsoft Office Suite Training**
- **Commendation Letter from the Commissioner of Police, Abia State** (NYSC Service Year)

VOLUNTEERING & COMMUNITY ENGAGEMENT

Development Knowledge Facilitator (NYSC Program)

Sustainable Development Goals (SDGs) - Community Development Service, Umuahia, Nigeria | 2017/2018

- Organized fundraising campaigns and provided relief materials to local communities.
- Partnered with **Abia State Ministry of Health** to distribute mosquito nets and first aid kits.

INTERESTS

Technology | Travel | Cooking | Community Development

REFEREES

Available upon requests.

